

Got an Idea, Suggestion



or just want to tell us something?

Business Reply Plus
Licence Number
RLRK-YTKX-ALJX

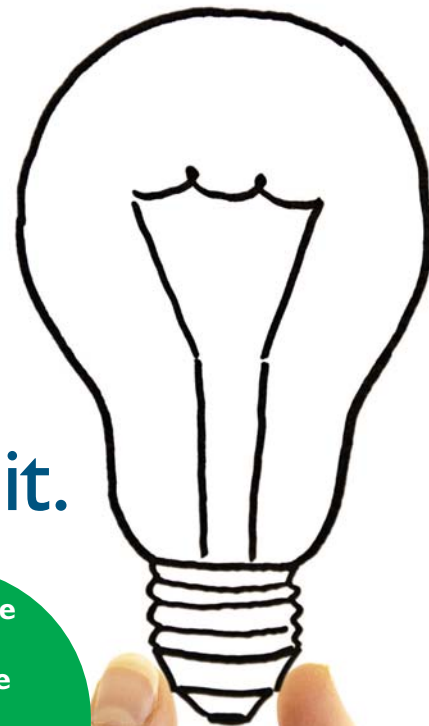


Harvest Response
Po Box 593
Preston
PR2 2WU

Tell us what you think and you could receive a customer service award of

£50*

Tell us what you think, **Good or Bad** – and we will try to sort it.



Sometimes you won't want to make a formal complaint or talk to someone face to face but you may want to tell us about something. It might be a good experience; it might be a way you think we can improve; or it may be just a good idea you've got. Tell us here and help us improve our services.

(Remember if you do have a complaint you can still make this by completing our Complaints Form, speaking to any member of staff or by calling Harvest Response on **LoCall 0845 345 0272**).

Are you pleased, not bothered or disappointed with your experience? (please circle the appropriate face)



*Customer Service Awards are judged by our customers on our panel and are solely at their discretion.

Tell us a bit more about it?

What could we do/have done differently?

Do you want a reply?

Yes No (please circle)

If **yes** please give us your details and how you want us to reply

Need help? Нуждаются в помощи?
آيا کمک لازم داريد؟ کیا آپ کو مدد کی ضرورت ہے؟
Besoin d'aide ? ਕੀ ਤੁਹਾਨੂੰ ਮਦਦ ਲੋੜੀਂਦੀ ਹੈ ?
ਮਦਦ ਦੀ ਜ਼ਰੂਰਤ ਹੈ ? Czy potrzebna jest pomoc?

0845 345 0272

Also available in Braille, large print or audio (CD or tape)

Your Name _____

Letter please let us know your address

Phone what is the best contact number _____

Email _____